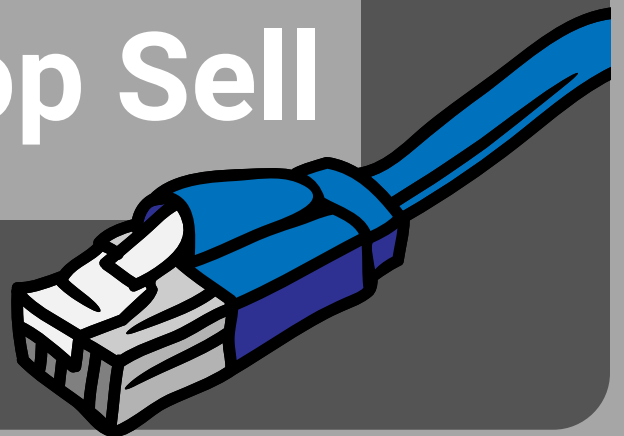




**FTTP Exchange  
Upgrade & Stop Sell**



# The National Stop Sell

The Public Switched Telephone Network (PSTN) will be closing down in December 2025. To support the transition away from Wholesale Line Rental (WLR), a UK-wide stop sell began on 5 September 2023 for all exchanges, meaning that WLR products are no longer available to purchase.

## How Does This Affect You?

These products are no longer available:

- Additional ISDN2 channels
- Additional ISDN30 channels
- Additional ML Aux channels
- Any PSTN or ISDN product
- Any traditional broadband
- Traditional broadband adding to an existing line



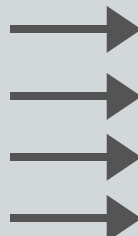
On moving to a new premises, these products will no longer be available!

## Products Affected & Alternatives



### List of products:

PSTN  
ISDN2/30  
ADSL  
FTTC



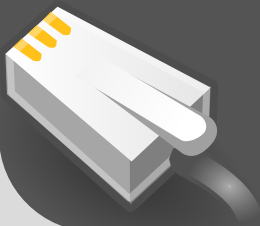
### List of alternatives:

SIP/Hosted  
SIP/Hosted  
SoGEA/FTTP  
SoGEA/FTTP/Leased Line

## Stop Sell Policy & Product Scope

Stop Sell applies at a premises level only, where that premises has access to an available GEA-FTTP (Generic Ethernet Access over Fibre to the Premises) product.

Where a premises has access to GEA-FTTP, no new supply of other products, CP transfers, working line takeovers, addition of broadband to voice lines, bandwidth modify, start of stopped lines or migrations to non Ultrafast products.

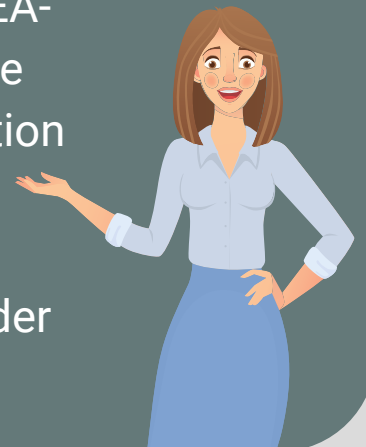


If a premises has GEA-FTTP available to order then only GEA-FTTP is available, and as premises get availability post stop sell, they will come within scope of stop sell immediately.

## No Move Back to Copper

In addition to stop sell once a premises moves to GEA-FTTP, Openreach aim to apply a 'no move back to the copper' policy from the date of the stop sell notification being issued.

In this scenario, the same restrictions as applied under stop sell would apply to that premises.



## Product Withdrawal & WLR Stop Sell

Up to 3 years after stop sell implementation, and once an agreed Ofcom coverage threshold is met, premises with access to an available Ultrafast product will have the products in scope withdrawn.

WLR products will be impacted in these exchanges, and could be impacted earlier than the withdrawal in December 2025.

